

Tow and Recovery Advisory Board Meeting Minutes

Warrenton Police Department

December 7, 2016

Board Members Present: Sam Tilley, Ray Prudhum, Charlie Crummett, Steve Wright, Eddie Payne, Ronald Stanley, David Foster, Aaron Conner, Neil Stribling

Other Attendees: Kim Walkup, Drew Fioranelli, Chandler Crowe, Garland Pittman, Ronnie Jessee

Lt. Prudhum opened the meeting at 6:04 pm. and gave kudos to the Board Members for making great strides. Drew Fioranelli County GIS Director was introduced to the Board and told the Board that Drew is here to answer questions the Board Members had.

Lt. Prudhum asked if the meeting minutes were reviewed, motion to approve was made by Dave Foster and seconded by Crummett and all Board Members were in agreement.

Prudhum opened up a discussion between the Board Members and Drew Fioranelli. Board Member Wright discussed the mapping issues with the route 17 and 29 corridor and explained it is quicker for Central or South to get there. He thinks they all need to talk about that because it is all their jobs to keep road open. Prudhum told the Board that we will have a meeting in February to take care of issues like this. Wright is okay with bringing Drew back to next meeting, Steve motioned to table until next meeting so everyone can see what the best option is for that intersection. Drew asked questions from the Tow Board to get a better understanding of how the tow zones work and Kim passed out the county tow zone map. Drew wants to play around with the maps he has some ideas. Prudhum advised Drew that it was a certain location they needed addressed. Neil Stribling explained how the original mapping was done. Drew would like to be provided with a list of where the towers are located. Prudhum suggested that they have a work session to blow up GIS mapping. Crummett wanted to know how hard it would be to blow up the road and route numbers so they are more visible. Drew will blow up map to 11 X 17. Steve Wright put motion back on the table to bring Drew back. Dave commented that is the only place they have an issue and he does not see why if the tow drivers are coming from Warrenton there are other routes they can use he thinks that they should let the officers use their judgement instead of changing the map because the central zone is already the smallest in the county. Stribling commented that it was the busiest and expressed his frustration about the stats and mapping. Prudhum wanted to know how the mapping got shifted and Stribling did not know how. The Board discussed how route 605 to the county line was supposed to be a Central and now it splits at route 603. Prudhum told the Board it could be a training deficiency on Sheriff's Office part. Board Member Crummett told the Board that Rappahannock came over to work a call and asked what zone and Crummett could not tell off that map if it was zone 2 or 3 so he made it a 2 because he could not read it off the map. Kim clarified the VSP mapping was done on the ADC map books utilizing the tow zone map and Crummett agreed. Crummett also let Drew Fioranelli know that he went to get a map prior from GIS and still can't read the route numbers. Kim told Drew that VSP operates off of the route numbers and the rest of the county operates off of the streets. Drew can make the map more readable. Prudhum supports motion on the table and thinks that they to sit down with GIS and need to bring in patrol commander and dispatch supervisor and reminded Board to not take what goes on at the meeting personally it is business and he thinks there is enough work in Fauquier County for everybody and that he believes it needs to be fair and equitable. Prudhum wants to bring back GIS to blow up the mapping and walk through it. Crummett commented that if the central guy got called for a south call they need to say it

was not our zone, he is not sure if it was brought up prior and Dave Foster said it was. Wright commented TIMS class move traffic and keep road open for safety. Stribling thought that all patrol was required to take the TIMS class. Prudhum wants meeting to discuss prior to bringing in the patrol and dispatch commander. We will send out by email 2 or 3 day options for the next meeting. All Board members agree. Drew gave his contact number.

Public time was opened with no speakers.

Work Session was opened.

Prudhum made sure everyone received meeting packet which includes the latest breakdown of the activity list for the month of November. Prudhum shared an example from Page 5 of that listing which shows that after he received the obligation answer from Tracy Gallehr in regards to passengers that it is being put into play. He advised that Fosters had a cancelled call which was refused by Fosters due to tow truck not having enough room. Wright wanted to know what happened to the call and was agreed by members that it went to Stanley's Towing because Kenny did not have enough room for passengers. Prudhum advised we are transparent and recommends they always ask for the activity list and told the board we will make a habit to bring with us and go through.

Prudhum was approached by new tower Brian Mosser from Advanced Automotive from Fairfax about light duty towing. He walked him through the process and did not advise if he was on or off. Prudhum explained our application window cycle and told him that he might want to get familiar with the local tow ordinance before you come back to the Sheriff's Office and then they can go over. Wright asked if there was a spot available. Prudhum did not think so but said it would be like the back request for Aarons.

Patrol asked Prudhum if they were using the radios. Prudhum confirmed that all tow companies had radios with the exception of Kenny's which he will follow up on. He also asked what their interaction was with patrol and the radio. Foster said the radio stays with him or in the office and he takes it a lot at night for safety. Ron Jessee replied that you don't use it enough you don't know remember the channels you suppose to go to and advised he only used twice. Neil said he used it 3 times Sunday night and it took 3 times before the dispatcher answered it. Ron Stanley advised he kept charging for a long time and never heard anything on it except at Gold Cup. Wright used one time off Cromwell Rd and did not have service. Prudhum asked if anyone needed training on the radio. Aaron Conner asked if they could have another radio for the heavy duty trucks. Prudhum confirmed how many radios Dave Foster had and said for sake of consistency they will keep it like that.

Lt Marshall and Lt. Zeets created an internal office memorandum to cover tow inventory. He cannot provide it at this time because they are still fine tuning the document. Once the document is final and is part of our directives he will bring the final copy.

Fosters had a situation where dispatch called and made a mistake and called Rusty's out of wrong zone, dispatch asked what Dave wanted to do about it and he told them to put him back on top of list.

Prudhum brought up applications homework and asked members to go through the checklist and application, mark it up and bring back so they can talk about it at the February meeting. He asked the Board to go to the County website and print a hard copy of application. He advised that the Board will go through the edits and he will capture the edits in a final document and send to Tracy Gallehr.

Aaron inquired about when they get a new driver they have always been told that all drivers have to have a physical. He said one of his drivers received a ticket for not having a medical card. Kim advised

that DCJS gives them the privilege to tow we have nothing to do with that. The Board members discussed and Prudhum will do some homework and asked if it would be okay to send out emails for things like this. The board agreed. Prudhum will stop in and tell the ones that don't have email.

Stribling addressed the Board about a calls not always being put back on the top of the list. Neil gave example of a tow outside of trailer park vehicle was drivable, Neil drove it out and deputy said they wanted to tow it home. Stribling suggested for them to let them drive it home and put him back on top of the list and it would save them a tow bill. He heard deputy tell dispatch to put back on top of list. Sunday night was a wreck in Catlett and Rusty was enroute, Neil noticed that he was skipped, he was supposed to be next. He checked with other companies that turned the call down and he was called after. Neil stressed that they are not always being put back on top of list. He further explained a foul up is a paycheck that they missed out on. He also told the board that he was listening to his scanner and he heard them say Striblings is enroute. Law told dispatch the road was shut down and dispatch never told him that. He also had an owner call him about a wreck and he told them he could not touch until law got there and he heard the dispatcher dispatch accident no injuries with location approximately 1 mile away. Neil called dispatch and told dispatch them it maybe the same. The dispatcher put in the AVL, approximately 20 minutes later the deputy asked where Striblings was at and the dispatcher called Stripling's and wanted to know name, phone number, who called him out and Neil told them he was by Morrisville minimart and asked where are you actually and he gave the address from mailbox and she never told the deputy that. Neil stated that they are probably overworked and underpaid but they are not communicating the information. Aaron Conner agrees with Neil Stribling and told the Board they received a call and drove all the way out and Heflins was on scene. They asked deputy and the deputy told them that he told dispatch to put them back in service and there was a second call that they missed because they went to that call. Prudhum is going to bring these concerns to the appropriate people. Aaron told the Board that heavy duty has been going smoothly. Prudhum asked Neil if he could bring him into a meeting in regards to the problems. Neil will think about it. Neil just wants the ordinance followed that was set forth by the committee and makes sure that it is fair. Neil spoke about discretion of officer on the scene and a call where vehicle struck deer and the deputy did not ask for next available or owners request. Neil had heard rumors of business cards being passed out so he talked to Sgt. in charge and the Sgt. said maybe it was owners request but the vehicle had Missouri tags. The people were traveling and deputy thought it would be more convenient to request a particular tower not one from the zone. Prudhum follow up with that Sergeant.

Prudhum gave reminder of application homework and will follow up on radios, tow inventory (when finished he will share), and GIS meeting email send 3 dates.

Wright owners request have new deputies. Steve took window tint off his vehicles and want the rest to do the same. Deputy Daymude to inspect Aaron's window tint and inspection for tow truck. Ron Stanley heard a lot of people with multiple lot not parking car in those lot for tow zone. There is a process for filing a complaint and we will look into it. Ron said it is hearsay. Prudhum confirmed that complaints will be brought to the Board. They had an overcharge discussion. Charlie Crummett, Sam Tilley, and Eddie Payne were exempt from the tow application homework.

Meeting was adjourned 1910 motion Stribling, Seconded Tilley, all members were in agreement.