

Tow and Recovery Advisory Board Meeting

Warrenton Police Department

April 11, 2018

Staff Lead: (non-voting) Steve Shiner

Board Members Present : Sam Tilley, Dave Foster, Ron Stanley, Neil Stribling, Steve Wright, Eddie Payne, Aaron Conner

Board Members Absent: Ray Prudhum

Others: Chandler Crowe, Kim Walkup, 1st Sgt. Pearson- Virginia State Police, Hansford Conner

Meeting called to order by Steve Shiner at 6:00 pm.

Review of minutes from 3/7/18 meeting. Motion to approve made by Neil Stribling, seconded by Aaron Conner, all Board members present were in favor.

Public Time- Chandler (Rusty) Crowe shared copy of all registration provided for all trucks that run police calls in Fauquier. Rusty also wanted to know if you were under contract for VDOT and have your equipment on with VDOT can you still run police calls for instance during snow storm because under VDOT contract you can't. 1st Sgt. Pearson feels that it would be a VDOT issue and that it was up to VDOT whether they would release the vehicle. Pearson asked if this has been an issue, Rusty said that someone in VDOT is looking into it. Pearson feels it is up VDOT if they let you take the call. Rusty is concerned with not having two heavy wreckers available while wreckers are contracted through VDOT. Pearson feels if a call comes in and if you don't have anything available then they would have to pass up the call. 1st Sgt. Pearson noticed on the minutes from last meeting owners request and wanted to know if there was any problems with the State Police. Steve Shiner advised not that he knows of, there have only been one or two that involves the deputies. Neil Stribling offered a story in regards to owners request and shared that sometimes there could be a little favoritism going on. Discussion continued on owners request, 1st Sgt. Pearson said that he would be happy to address any issues and Shiner added that they would be addressing during training.

Public time closed.

Work Session:

Steve Shiner asked if there was anything specifically for him from last meeting.

Neil Stribling brought up they were going to sit down and streamline policy. The main part is the repetition. Does not know if this is something they still want to do? Shiner is going to get up with Ray Prudhum on what he has going on with that. Kim Walkup advised applications are due. Shiner said applications due May 15 so there is no time. Shiner informed that the insurance companies don't always send the information. Kim advised the Board is supposed to review the draft application that Alex from Patrol did and they are supposed to give any suggestions or changes before it goes to the Sheriff. The Board discussed the draft application. Stribling motioned to accept as is, Foster seconded, all was in favor.

Shiner addressed the zone problem at Rt. 55 Beverleys Mill and informed that it is actually central. Joell confirmed that the zone was correct on tow zone mapping.

Shiner spoke to Dave Foster in regards to multiple car accident not being put back on top of the list if one is cancelled. We have a lot of new deputies that don't know about the rotation so if you don't get a car tell them to put you back on the top of the list. Dave said it happened a couple of months ago and they did not get anything. Shiner said that he thinks you should be put back on the top of the list. Tilley easiest way when you have a vehicle with two calls you give it to the one company that way you are not messing up rotation. Shiner CAD system won't keep that up and the oncoming shift won't know about the rotation. Kim and Shiner will research it and figure something out.

Steve Wright handed in a resignation letter for towing effective immediately. Kim informed Dispatch and 1st Sgt. Pearson will take care of VSP.

Stanley questioned Beverleys Mill and Kim said that is how it is in CAD and it is on the list that was originally done by the tow board. Steve Wright confirmed that GIS did it for the board. The board discussed other instances.

Steve Shiner received several phone calls that were not actually complaints but on pricing and discussed with Capt. Prudhum. He suggested to carry copy of price list give copy to customer on side of road and explain it to them to alleviate complaint. The three complaints he received were based on that sounds like a lot of money and then they call him back and tell him they no longer have a complaint any longer because the company explained it to them. Shiner explained what he has to do when he receives a complaint and that the last 6 or 7 complaints have been based on billing because they did not understand. Stribling brought up a scenario where person does not want vehicle moved because they don't want to pay price and Shiner said if it is blocking the road it will be moved. Neil Stribling does not disagree with reasoning with presenting them with charges but taking the time out and the road is blocked. Shiner clarified as soon as practical. It is just a suggestion even a large bill.

Neil Stribling asked if anyone put in for empty spot in south. Kim Walkup informed there is a waiting list and Aarons has been on it for quite a long time.

Stribling wanted to say with heavy heart he hates to see Steve Wright make his decision.

Schedule next meeting May 9, 2018.

Motion to adjourn by Stribling and it was seconded. Meeting was adjourned.