

Tow and Recovery Advisory Board Meeting

Warrenton Police Department

November 14, 2018

Board Members Present : Ray Prudhum, Dave Foster, Ron Stanley, Neil Stribling, Chandler Crowe (Rusty), Eddie Payne

Board Members Absent: Sam Tilley, Aaron Conner, 1 Sgt. Pearson

Others: Ronald Jessee, Kim Walkup, Sgt. Franz- Virginia State Police, Hansford Conner, Sgt. Moline-FCSO, 1st Sgt. Sealock-FCSO

Meeting called to order by Prudhum at 6:01 pm. Trooper Franz is filling in for Virginia State Police is Trooper Franz. Russell Crowe- new board member.

Prudhum- Review of minutes highlighted on minutes. Stribling in regards to favoritism, Neil Stribling commented there was a couple issues law enforcement officer on scene requested tow **company** with Florida tags he thought someone might have moved in. Tow company comes out and they called to see if they can contact Hampton Inn to see if they had a room available. Does not charge as much as others. He received a call Saturday to see if he was available he said yes and was called back and said they have their own tow company enroute. He does not think that is favoritism just something else. He feels the officer did not ask preference. He feels that it still is going on to a certain degree. Prudhum suggested if this happens to call him or Shiner immediately, FTO young and our protocols get lost in translation and still percolates. Prudhum gave his cell phone number so they have it, if they don't know about it until tow board meeting it is very hard to go back to remedy it. It is on radar. Traffic supervisor in room tonight.

Stribling streamline policy in ref to ordinance a lot repetitive. Prudhum said we can still do that. Tracy Gallehr is the designee. Prudhum explained last change to ordinance in regards to sheriff designee. Challenges tow board committing time asks board to drive this. The tow board can go through ordinance page by page and give marked up version to County Attorney. Rusty suggest take ordinance and mark through and call a meeting. Prudhum asked for show of hands. The Board agreed to send recommendations to Shiner 1/4/19 to be discussed meeting date. Kim was tasked to send Shiner's contact information.

Draft application during past application- PDF fillable form introduced at last meeting.

Zone problem resolved Stanley did not agree to it. Stribling said Ron was concerned with why it was changed. Ron Stanley wants to know how changed. Kim explained the tow board mapping was originally done by the tow board and done by GIS is what is in CAD. Prudhum will look into it. Stribling gave a fire department scenario. The Board discussed other areas where there are problems: Springs Rd., Rt. 29, and Opal Rd. Stribling had concern that it might be from whichever patrol unit is closer might be causing it.

Steve Wright resigned position, another company assumed his position in southern end.

Prudhum addressed complaints and when will rise to level to come before Tow Board.

Prudhum asked if there were any questions on the minutes from April 11, 2018. Minutes were accepted, motioned for adoption by Stribling Seconded Dave Foster.

Prudhum talked about things that happened during our break. Kim's dad passed, Dave Foster's wife passed, Steve Wright. The constancy of board meeting should be quarterly be willing work with us.

Public Time was opened:

-Sgt. Moline, traffic squad, FCSO: tow zones and VSP tow zones saying different things

-1 Sgt. Sealock, FCSO: discussed different ways an address can be loaded into CAD, Ron Stanley would like to know why a designated intersection is different. Prudhum thinks it is a training issue with dispatch. Dave said that he had issue with the state 29 south of Opal, dispatch tells them what zone to call.

-Moline in charge of traffic squad and supervises Shiner and Daymude.

-Stanley explained problem in north with new deputy, who left them in the dark. Moline said that should never happen. Prudhum said for them to let them know if that happens.

-Ronnie Jessee- thinks some towing zone calls are human error and brought up pricing dispatch has rate sheets and does not think that dispatch should have to call around for pricing, Prudhum commented he has heard it and thinks they call around because the guy on road does not have money. Ronnie said it dispatch could give deputy their number to call and ask, Ron Stanley commented they should not lose their space. Sealock added lockouts and how much they cost and only see it on one company- Kenny's. Ronnie Jessee commented it is on his price sheet. Rusty agreed that tower should not lose their spot. Prudhum said that change will happen immediately. Dave said if that happens have deputy call in and put them back on top of the list.

-Hansford Conner- Questioned policy on stolen vehicle going to tow lot and not to evidence lot lady came and got under citizen rights. Prudhum said Sgt. Moline will follow up with him on that. Ron Stanley added it is a state law. Stribling added there is a state fund you have to file for. Moline will research.

Public Time was closed.

Work Session:

Prudhum handed out pricing not going to talk about public information. Call history not going through but board reviewed. Prudhum brought up discussion on the complaints process and how they are handled. Historically practice we are transparent in everything we do and if complaint rises to level to be brought before tow board he is obligated to do that. Prudhum discussed past complaints from January to date 9 times out of 10 they all revolved around pricing and went through complaints. Prudhum read email dated April 25 from Cpl. Shiner in regards to towing complaints in regards to preference of tow company. Prudhum clarified email. Rusty asked if there was any written complaints and Prudhum said 2 or 3. Rusty asked what the policy said in regards to the board hearing complaints.

Prudhum read ordinance 13.76 to Board. Prudhum said that he had only seen one or two in writing but had a couple that rose to that level. Sgt. Moline investigated and had a sit down to county attorney and asked if this needs to go to the tow board and she said no. Ron Stanley said Billy always put on the table and they don't hear nothing. Prudhum said they might start report. Ron Stanley said it wasn't handled by the Sheriff's Office so it looks like they aren't doing anything. Prudhum said if they would like to change the approach to that the Board needs to tell what they would like to see. Prudhum discussed further on complaints and airing out dirty laundry and take everything into consideration. Stribling told Prudhum that it was his opinion and the board made decision that if something was to falter it would be the whole board and discussed Beach's Towing and past complaints. Stribling feels that this is opening up the door for failure. Prudhum will follow up with Tracy and he will convey to her that any written complaint come to Tow Board. According to the policy it is written or orally, Stribling thinks it will not burden them too much based on the complaints brought up, he also feels that this takes the burden off one person's back and puts it on the board. Prudhum said until the ordinance is changed oral and email complaint will be brought to the board. Dave suggested putting cap on pricing. Prudhum needs to know what the Board wants this day forward and Trooper Franz suggested orally just spinning wheels and if they feel compelled give them the form to put into writing, the board agreed. Prudhum wants to give Tracy 1 complete package of suggestive changes. Stribling said it has to be voted on by the Board of Supervisors. Next meeting scheduled Wednesday January 9, 2018. Stribling said if anyone else has suggestions they can mark it up and give to him. The meeting adjourned.