

WHAT ARE MY RIGHTS?

Most importantly, you have the right to understand the local CSA process:

- You have the right to receive information on the local CSA process and timelines for receiving referrals.
- You have the right to be notified in a timely manner before your child is assessed for service needs.
- You have a right to understand the information that you receive, which will be delivered in your native language, if possible.
- You have the right to consent and agree in writing before beginning any services, except when ordered by the court or in the case of emergency removals.
- You have the right to understand the responsibilities of all parties to maintain confidentiality.
- You have the right to read records, challenge information, give permission for release of records, and be provided with a written copy of the records unless ordered otherwise by the court.
- You have the right to assistance from someone assigned to you as the case manager from the FAPT as well as from a member of your family, friend, advocate or support person.
- You have the right to review the assessment and the service plan.
- You have the right to disagree with the assessment and service plan and forward your concerns in writing to the FAPT and/or CPMT.
- You have the right to participate and be present for the entire FAPT meeting, discuss your child's/family's situation, and participate in decisions that apply to you and your family.