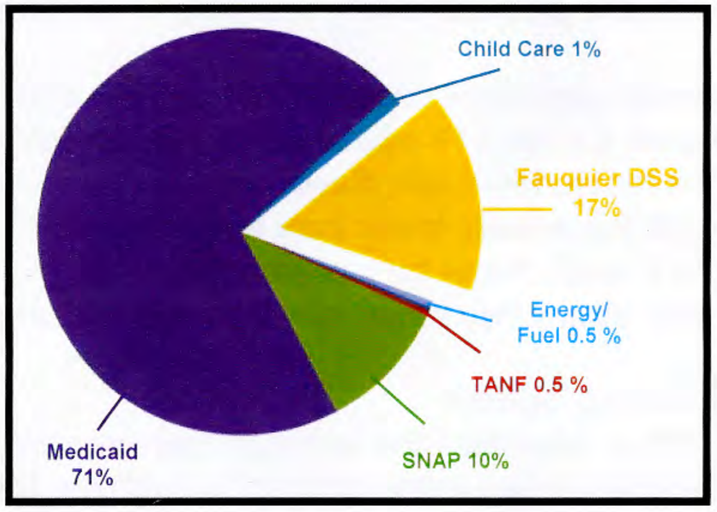
Program Expenditures
2013-2014

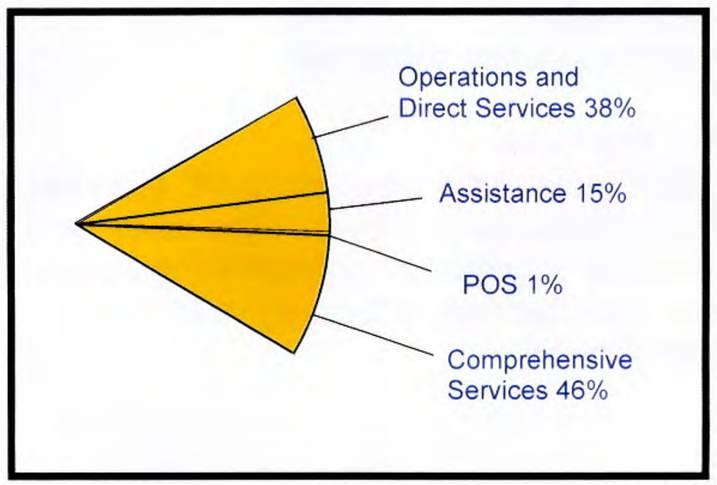
Non-Departmental Expenditures

Medicaid	$40,975,411
SNAP	$6,064,294
TANF	$244,153
Energy/Fuel Assistance	$160,418
Child Care	$609,588



Fauquier DSS Expenditures

Operations & Direct Services	$3,661,830
Assistance	$1,454,248
Purchase of Services	$124,541
CSA Purchase of Services	$4,353,828



State websites for additional information:

www.dss.virginia.gov ***www.csa.virginia.gov***

FAUQUIER COUNTY
Department of Social Services

320 Hospital Drive, Suite 11
Warrenton, VA 20186

www.fauquiercounty.gov

www.commonhelp.virginia.gov

ACCOMPLISHMENTS
FISCAL YEAR 2014

Mission Statement

We promote self-reliance and protection through the provision of community based services.

We acknowledge that our customers are part of a family system, that our services must build upon the strengths of the individuals and families we serve, and that the active involvement of our community is essential to our success.

Director

Janis K. Selbo

Program Managers

Laura Brown
Mimi deNicolas
Mittie Wallace

Administrative Manager

Azita Fetterer

CHILDREN'S SERVICES

Adoption

Provided adoption services to natural parents, children in need of adoption and to couples seeking adoption.

- **3** children adopted

Foster Care/Permanency Planning Services for Children

Provided temporary placement of a child outside the home.

- An average of **68** children received foster care services monthly
- **45** children entered foster care
- **7** children returned to the care of relatives or parents
- **14** children in Foster Care, ages 14-21, received independent living services
- **51** families received services in their homes to stabilize the family

A 10 year old boy was placed into foster care because of the neglect and sexual abuse he endured within his biological family. Intensive treatment was immediately sought and lasted 14 months. Upon completion he was placed in a therapeutic foster home in Richmond, VA. This placement lasted for four years; however it was not a forever home. The search for that forever family intensified. Last year, after an exhaustive search, a match was made. The new foster parents have committed to adoption. This year this 16 year old will decide whether he will commit to being a forever son to his new family. The foster family hopes he will become their son.

Protective and Preventive Services

Investigated reports of child abuse or neglect.

- **228** valid reports and referrals were received
- **165** family assessments were conducted
- **63** reports of child abuse and neglect were investigated
- **35 (56%)** confirmed investigations of child abuse and neglect
- An average of **26** families received services to prevent abuse or neglect each month

Child Protective Services became involved when the Sheriff's Office called to report a seven year old little girl who was sleeping in a car with her mother. The family home was so packed with hoarded things that there was no room to move around, no room for people to live. The mother had a mental illness and could not adequately supervise the child. The child was removed from the home. Services and referrals were provided to the mother and the child's father was contacted. The father, who had maintained a positive relationship with the child, was given custody of his child by the court after he met service plan goals that ensured the child's well being.

Foster Care and Adoptive Training and Approvals

Provided opportunities for families to serve as agency resource (foster / adoptive) families.

- **26** new resource families were trained and approved

An 18 month old baby boy entered care due to substance abuse and domestic violence. Rehabilitative services were put into place for both parents. Neither was successful. Upon the filing of a petition for the termination of parental rights the parents both signed an agreement requesting the foster parents to adopt their son. One year later a sister was born who was substance exposed at birth. The agency took custody and placed the baby with her half-brother. Rehabilitative services were again offered. The mother once again signed an agreement requesting that the foster parents adopt her daughter. She wanted to make sure the children were raised together. The foster parents were once again grateful for the selfless decision made by this mother and the realization of their own dream.

SERVICES TO ELDERLY AND INDIVIDUALS WITH DISABILITIES

Adult Services

Provided and purchased services for the elderly, individuals with disabilities, and their families to assure protection, maintain community based living, and access to healthcare.

- **411** individuals were served
- An average of **208** adults received services each month

Adult Protective Services

Investigated reports of adult abuse, neglect and exploitation.

- **310** reports received and investigated
- **196 (63%)** of those were assessed as needing protective services
- **193 (98%)** adults received protective services

Working with a disabled mother and her young adult daughter for over two years, the Adult Services Worker began by reaching out to the community to meet immediate needs for food, battery operated lamps and a gas heater since they lived in a trailer with no electricity or running water. Gradually gaining their confidence, the worker helped the women to apply for disability payments, SNAP and Medicaid. The daughter was approved for disability payments while the mother, suffering from renal failure, was denied. They lived much more comfortably in an apartment until the daughter decided to move out. The mother, still without income, was evicted and moved from friend to friend, monitored by staff, until a disability payment was finally approved and she was able to find a stable residence through a housing program operated by Community Touch Inc.

In-home Services

Provided in-home services to assist adults in self-care and prevent abuse, neglect or institutionalization.

- An average of **25** adults served each month
- **11** approved companion providers
- **$55,635** total expenditures for the year

Homeless for three years, an elderly ailing veteran husband, his blind wife and their disabled daughter were living in a local hotel. The family faced a plethora of issues including bad credit, out-of-control diabetes, increasingly aggressive behavior on the part of the daughter, and domestic violence by the mother due in part to her blindness. The worker arranged a screening for in-home care and the father began to receive help with his medical problems. Rappahannock-Rapidan Community Services began to provide services to the daughter to stabilize her behavior. The worker helped the husband and wife with communication skills. These efforts eased the stress in the family to the degree that they were able locate stable housing with the help of a church.

Guardianship/Adult Alternative Care Services

Monitored reports by guardians of incapacitated adults who need a surrogate decision-maker. Provided placement assistance and case management.

- **49** guardianships monitored for the year
- A monthly average of **18** adults received Auxiliary Grant payments
- **$103,971** Auxiliary Grant payments
- **1** client in Adult Foster Care Homes
- **135** adults screened and assessed for Long Term Care under Medicaid

Domestic Violence Services

Helped victims of domestic violence improve their safety through emergency intervention and ongoing support services and advocacy.

- Provided advocacy assistance for **53** individuals

After thirty years of domestic violence, a 70 year old woman came for help after her husband choked her and broke her tooth. With the assistance of law enforcement, the advocate helped the woman develop a safety plan and brokered an agreement that the husband would leave. He refused the Batterer Intervention Program. The woman continued to attend a support group and work with department staff. Eventually the husband moved nearby while participating in family counseling. The woman continues to receive the support from the group and the advocate while living safely in her own home.

EMPLOYMENT SUPPORT

Day Care for Children

Subsidized quality day care for children.

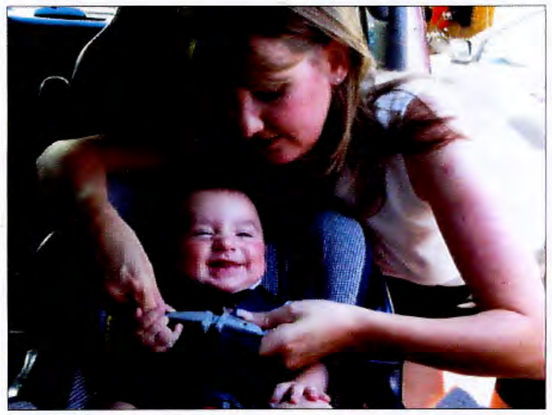
- **$609,588** total expenditures
- Provided funding for daycare for approximately **402** children (infant through school age)
- Provided child care services to an average of **149** children per month, with approximately **99%** in licensed or regulated child care settings

VIEW Independence Services for Parents

Provided services to TANF recipients.

- **77** families received employment services
- **72** parents participated in work activities
- **52** parents found employment averaging **$9.18** /hour

A young woman with twin babies and a three year old was approved to receive TANF. She quickly realized that she would not be able to support her children on the amount of the TANF benefit. Because her children were so young, she was exempt from the work requirement, but volunteered to participate in the VIEW program to move as fast as she can towards self sufficiency. She was able to find employment but needed help with dental work, child care, replacement tires, and work clothes which the program was able to provide. With help from a supportive family she continues to work for the same company.



The Work Place

Fauquier County's Career Resource Center offers the community resources to perform job search activities. The Work Place partners with various community programs, such as Literacy Volunteers of Fauquier, to provide one-stop shopping for job and career needs.

- **2,014** Visits to the One Stop

"I would like to thank the Work Place ... I have received so much help and many resources with my job search. I am very thankful ... and feel I would not have successfully found employment without their help. I have learned to form a resume and about which job sites are best and which path I should take. I am truly grateful."

From a woman who was unemployed since 2013 – "Without your support, resources and understanding, I would not have been able to accomplish what I have... Currently I am working part time, while looking for a full time job where I can utilize the skills I have gained."

BENEFIT PROGRAMS

- **9,782** Fauquier county residents received benefits.

Medicaid

Paid medical care for low-income children, elderly or disabled individuals.

- **$40,975,411** total expenditures
- Average of **2,822** cases monthly
- Average of **4,555** individuals enrolled monthly
- Processed **1,987** applications for the year

This year applying for medical insurance presented special challenges for people who used the insurance exchange for the first time. One mother applied for her son through the exchange twice. Because of new computer systems and an influx of applications, the state processing unit responsible for exchange applications could not act timely. Desperate for her child's asthma medication which she tried to pay for herself, the mother applied a third time locally. The department could not act because of the pending applications at the state level. Staff reached out to the state unit asking them to quickly deny their applications so staff here could work on the one filed locally. Within 48 hours staff were able to authorize the issuance of a Medicaid card for the child and he was able to get his medication.

Supplemental Nutrition Assistance Program (SNAP)

Provided nutrition help for low-income families.

- Issued **$6,064,294** in SNAP benefits
- Average of **1,906** households served monthly
- Average of **4,099** individuals enrolled monthly
- Processed **1,566** applications for the year

A family with three young children applied for food assistance due to a cutback at work. At intake, the staff determined that the family needed to provide more verification to assure they met federal guidelines. Knowing that this process would take too much time for

hungry children the department provided an emergency food bag supplied by a local community group for just such circumstances. One child had special food needs because of his medical condition so the family also received a food card provided by a different community group to meet that special need. The case was subsequently determined to be eligible and the family has had a steady source of food since that time.

Temporary Assistance to Needy Families (TANF)

Provided TANF financial assistance to families with children in need.

- **$244,153** total expenditures
- Average of **81** families served each month
- **92** applications approved
- Processed **336** applications

General Relief (GR)

Provided financial assistance to individuals who are not eligible for TANF or SSI.

- **$16,920** annual expenditures in General Relief
- Processed **78** applications for the year

Energy/Crisis/Cooling Assistance

Provided heating subsidy for low income families and cooling help for health impaired individuals.

- **$144,414** Fuel/Crisis expenditures
- Processed **465** Fuel/Crisis Assistance applications
- **$16,004** Cooling expenditures
- Processed **263** Cooling Assistance applications
- **$40,191** distributed from Dominion Virginia Energy Share Program

Fraud/Error Referrals and Collections

- **21** Fraud/Error investigations conducted
- **12** Fraud/Intentional and **7** Error/Non-intentional program violations determined
- **$20,430** in overpayments established
- **$27,650** collected

COMPREHENSIVE SERVICES FOR AT-RISK YOUTH (CSA)

Assessments

Family Assessment and Planning Team (FAPT) assessed the strengths and needs of individual youths and families to identify services to be provided.

- **222** children and families assessed and served

Case Management

- **134** cases managed by the Department of Social Services
- **72** cases managed by Schools
- **8** cases managed by the Department of Juvenile Justice
- **8** cases managed by Rappahannock Rapidan Community Services

This 11 year old displayed explosive, violent behaviors toward his parents and in school, was running away, destroying property and threatening other children. He stabbed his mother with pencils and scissors and bloodied the nose of his school administrator. Parents were at their wits' end and desperate for help. Hospitalized due to homicidal behaviors, the child was diagnosed with ADHD, Oppositional Defiance Disorder, Autism, and depression. Once stabilized, he was discharged with medication management and outpatient therapy from Rappahannock-Rapidan Community Services. Fauquier Schools provided homebound education. CSA provided in-home counseling and mentoring. Still his behaviors showed little improvement and he was at very high risk of institutionalization. Intensive Care Coordination and a Social Thinking Group were added and slowly improvement began in both the home and at school. His parents felt very supported by the services and learned how to implement many

strategies taught and modeled by the in-home service providers who coordinated the behavior program with the schools. The child has returned to public school. His parents are successful in helping him regulate his moods and advocate for him within the schools. He had a successful school year and has transitioned out of intensive in-home services.

Purchase of Services

Purchased services in residential and community settings for high-risk youth and provided timely reimbursement for services delivered.

- Residential placement expenditures of **$948,714**
- Purchased **$1,796,519** education day placements and wrap services for students with disabilities
- **$685,352** therapeutic foster care expenditures
- **$247,441** family foster care payments
- **$675,802** community based services expenditures

Alternate Funding Source

- **$901,279** of potential CSA expenditures were funded by IV-E federal funding administrated through the Department of Social Services

COMMUNITY PARTNERSHIPS

Housing Grants

Distributed regional housing grant funds to prevent or shorten homelessness

- **$166,006** total funds distributed

Contributory Agencies

Donated to partnering community non-profit agencies: Healthy Families Fauquier to prevent child abuse and neglect, and Aging Together, to collaborate in supporting older persons, their families, and caregivers.

- **$46,000** donated