Program Expenditures
2012-2013

Non-Departmental Expenditures
Medicaid $31,527,933
SNAP $6,751,142
TANF $264,272
Energy/Fuel Assistance $181,345
Child Care $561,764

Fauquier DSS Expenditures
Operations & Direct Services $3,497,087
Assistance $1,189,592
Purchase of Services $187,023
CSA Purchase of Services $3,458,024

State websites for additional information:
www.dss.virginia.gov
www.csa.virginia.gov

FAUQUIER COUNTY
Department of Social Services
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ACCOMPLISHMENTS
FISCAL YEAR 2013

Mission Statement
We promote self-reliance and protection through the provision of community based services.
We acknowledge that our customers are part of a family system, that our services must build upon the strengths of the individuals and families we serve, and that the active involvement of our community is essential to our success.

Director
Janis K. Selbo

Program Managers
Laura Brown
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Administrative Manager
Azita Fetterer
CHILDREN'S SERVICES

Adoption
Provided adoption services to natural parents, children in need of adoption and to couples seeking adoption.
- 11 children adopted

Foster Care/Permanency Planning Services for Children
Provided temporary placement of a child outside the home.
- An average of 53 children received foster care services monthly
- 41 children entered foster care
- 15 children returned to the care of relatives or parents
- 18 children in Foster Care, ages 14-21, received independent living services
- 31 families received services in their homes to stabilize the family

Entering foster care at age 14 after his adoptive home was no longer able to care for him, this youngster was placed with a compatible foster family. As a 14-year-old, he entered the independent living program, designed to prepare older children in foster care for life as an adult. Now age 21, he has left foster care but continues to live with his foster parents. Always a motivated young man, he works and attends college with the assistance of educational funds and the support of the department.

Protective and Preventive Services
Investigated reports of child abuse or neglect.
- 233 valid reports and referrals were received
- 170 family assessments were conducted
- 63 reports of child abuse and neglect were investigated
- 27 (43%) confirmed investigations of child abuse and neglect
- An average of 22 families received services to prevent abuse or neglect each month

Substance exposed, this baby with a life threatening condition came to the attention of the department at birth. In-home services and ongoing support were provided to family caregivers until, at age 2, the child entered foster care because his care was too difficult for extended family. Once available for adoption, the child's physical condition with its potential for life threatening injury made finding a placement difficult despite his cleverness and charm. Happily he was placed and then adopted at age four by a family that mastered the care his condition required. They were soon able to dispense with twice weekly health care visits with the support of the health care community where they live. The department continues to provide a subsidy to the family for the child's care. As he ages and thrives, his grasp of how to help care for his condition increases.

Foster Care and Adoptive Training and Approvals
Provided opportunities for families to serve as agency resource (foster / adoptive) families.
- 14 new resource families were trained and approved

This foster family works as a team to provide intensive services to foster children, while supporting the biological family. Available to serve whenever called upon and always focused on the needs of the child, these parents specialize in the care of substance exposed infants who often require special care as their tiny bodies cope with the effects of withdrawal. In one instance, they provided loving care for a terminally ill baby for several months, at the same time respecting the needs of the biological family. When a second child from that family required fostering, the biological family requested placement with the same family.
SERVICES TO ELDERLY AND INDIVIDUALS WITH DISABILITIES

Adult Services
Provided and purchased services to elderly, individuals with disabilities, and their families to assure protection, maintain community based living, and access to healthcare.
- 357 individuals were served
- An average of 185 adults received services each month

Adult Protective Services
Investigated reports of adult abuse, neglect and exploitation.
- 224 reports received and investigated
- 117 (52%) of those were assessed as needing protective services
- 82 (70%) adults received protective services

An 80 year old veteran lived in his car for over ten years after falling out with his family. Anxious and diabetic, he moved between shelters and his car for years until his health could no longer support this life. The department explored possible placements for him as his increasing confusion and poor health required assisted living. At last an opening was anticipated at Birmingham Green. During the waiting period, staff readied him for the change. Living at Willow Oaks at Birmingham Green, he recently decided that it is now safe to sell his car.

In-home Services
Provided in-home services to assist adults in self-care and prevent abuse, neglect or institutionalization.
- An average of 28 adults served each month
- 13 approved companion providers
- $72,205 total expenditures for the year

Missing work days to care for her elderly mother with dementia caused the loss of her job for a daughter. The family then faced overdue bills, debt collectors and foreclosure. Evaluated by social workers, the mother qualified for a Medicaid Waiver. However, an earlier caregiver may have financially exploited the client, violating the uncompensated asset transfer rules of Medicaid. While helping the family iron out these issues, the department provided companion services to assist the family. While limited, the service permitted the family caregiver to do the work necessary to satisfy the Medicaid questions. The client now receives up to 20 hours a week of care and the family has been able to repair their finances and avoid foreclosure.

Guardianship/Adult Alternative Care Services
Monitored reports by guardians of incapacitated adults who need a surrogate decision-maker. Provided placement assistance and case management.
- 45 guardianships monitored for the year
- A monthly average of 19 adults received Auxiliary Grant payments
- $107,510 Auxiliary Grant payments
- 2 clients in Adult Foster Care Homes
- 102 adults screened and assessed for Long Term Care under Medicaid

After conducting an assessment, Adult Protective Services staff found a young man in his 20's with autism, abused and neglected by his caretaker. The department located, assessed and approved an adult foster care home and found an RRCS Money Management volunteer to help manage a small inheritance. In the absence of available family members, the social worker assisted with the move -- dealing with the client's natural anxiety about moving from his lifelong home, helping him shop, and arranging a trial visit. He has increased his independent living skills in an environment that includes his new family, pets and outings.
EMLOYMENT SUPPORT

Day Care for Children
Subsidized quality day care for children.
- **$566,203** total expenditures
- Provided funding for daycare for approximately 178 children (infant through school age)
- Provided child care services to an average of 124 children per month, with approximately 98% in licensed or regulated child care settings

A mother with a toddler applied for child care to enable her to work as a substitute teacher. Sporadic work schedules complicate the process of authorizing child care, requiring the department to work closely with the client each month. After eight months, the client was able to secure full time employment. She still receives assistance to allow her to stay employed and support her family.

Independence Services for Parents
Provided services to TANF recipients.
- 92 families received employment services
- 79 parents participated in work activities
- 58 parents found employment averaging **$9.04** /hour

A young mother with one child lost her job because she did not have reliable child care. Her lack of income made her eligible for TANF and VIEW, the department's employment services program. Case managers helped her find a new job and she was able to enter the Transitional Employment Services Program. The department helped pay for reliable

child care, work clothing and the dental care she needed to work. Lack of a car proved a barrier; her parents and employer helped with transportation for work. When they could no longer help, her job was in jeopardy. Months of work with the client and the Vehicles for Change program resulted in this client getting her first car.

The Work Place
Fauquier County's Career Resource Center offers the community resources to perform job search activities. The Work Place partners with various community Programs, such as Literacy Volunteers of Fauquier, to provide one-stop shopping for job and career needs.
- **2,629** Visits to the One Stop

“Thank you for helping me to gather the necessary skills I need to go job hunting with confidence. Because of your professionalism and expertise, I was able to fill out an application that landed me a job interview. Today I had my first job interview in ten years ... that went very well.”
BENEFIT PROGRAMS

- **9,915** Fauquier county residents received benefits.

**Medicaid**
Paid medical care for low income children, elderly or disabled individuals.
- **$31,527,933** total expenditures
- Average of **2,966** cases monthly
- Average of **4,696** individuals enrolled monthly
- Processed **1,602** applications for the year

**Supplemental Nutrition Assistance Program (SNAP)**
Provided nutrition help for low-income families.
- Issued **$6,751,142** in SNAP benefits
- Average of **1,989** households served monthly
- Average of **4,329** individuals enrolled monthly
- Processed **1,566** applications for the year

After an active work life in the military and as a federal contractor, this 60 year old developed a series of health problems that forced him to live on his savings and retirement funds before he had planned to. While uneasy about asking for help, the diagnosis of lung cancer brought him to social services. He depleted all his savings before he came to find out what services might be available for both him and his 12 year old son. As he underwent radiation for the cancer he felt more at ease that programs like SNAP help him to ensure there is food for his family. He was given a resource list which contained several food banks in the area that could supplement his needs. The department was also able to assist this family with an overdue utility bill through the Dominion Energy Share Program.

**Temporary Assistance to Needy Families (TANF)**
Provided TANF financial assistance to families with children in need.
- **$264,272** total expenditures
- Average of **95** families served each month
- **90** applications approved
- Processed **348** applications

The father of this family of four ran his own tree cutting business before he was hurt on the job and unable to work for three months. The family found themselves two months behind on rent with the third month coming. The department found TANF Diversionary Assistance and the local General Relief program could help this family. With TANF, GR and help from other family members, the past due rent was paid and the family avoided eviction.

**General Relief (GR)**
Provided financial assistance to individuals who are not eligible for TANF or SSI.
- **$36,434** annual expenditures in General Relief
- Processed **69** applications for the year

**Energy/Crisis/Cooling Assistance**
Provided heating subsidy for low income families and cooling help for health impaired individuals.
- **$146,387** Fuel/Crisis expenditures
- Processed **507** Fuel/Crisis Assistance applications
- **$34,957** Cooling expenditures
- Processed **259** Cooling Assistance applications
- **$102,877** distributed from Dominion Virginia Energy Share Program

**Fraud/Error Referrals and Collections**
- **25** Fraud/Error investigations conducted
- **11** Fraud/Intentional and **13** Error/Non-intentional program violations determined
- **$28,800** in overpayments established
- **$23,058** collected
COMPREHENSIVE SERVICES FOR AT-RISK YOUTH (CSA)

Assessments
Family Assessment and Planning Team (FAPT) assessed the strengths and needs of individual youths and families to identify services to be provided.
- 195 children and families assessed and served

Case Management
- 121 Cases managed by the Department of Social Services
- 70 Cases managed by Schools
- 2 Cases managed by the Department of Juvenile Justice
- 2 Cases managed by Rappahannock Rapidan Community Services

An eighth grader with ADHD, Bipolar Disorder and Anxiety Disorder was referred to FAPT. He suffered behavioral and social difficulties, including anger outbursts and aggression. Incidents lead to home-based instruction and detention. At this point the child was at very high risk of placement in a residential facility. To keep him in his home and community, the FAPT recommended mentoring, in-home counseling, KEYS (Knowledge Empowers You for Success), outpatient therapy, and medication management by his psychiatrist. Now stabilized, he has successfully transitioned back to the public school setting. Progress has been steady and the child is slowly transitioning out of paid services to more natural supports.

Purchase of Services
Purchased services in residential and community settings for high-risk youth and provided timely reimbursement for services delivered.
- Residential Placement expenditures of $305,138
- Purchased $2,077,689 education day placements and services in public schools
- $272,183 therapeutic foster care expenditures
- $139,375 family foster care payments
- $633,639 community based services expenditures

Alternate Funding Source
- $788,343 of potential CSA expenditures were funded by IV-E federal funding administrated through DSS

This young man was in trouble in high school with poor grades and at home, resisting rules to the degree that more drastic intervention was contemplated. Because his mother struggled with substance abuse and was periodically jailed, he has lived with his grandparents since infancy, still seeing his mother on occasion. CSA provided mentoring services to the teen and supported the grandparents in providing consistent discipline. The happy result was an improvement in his school performance and with his behavior at home. No longer receiving services, he achieved academic success and participated in school sports.