

Tow and Recovery Advisory Board Meeting Minutes

Warrenton Police Department

~~January 9~~October 9, 2019

Board Members Attended: 1st Sgt Franz (VSP), Aaron Conner, Chander (Rusty) Crowe, Neil Stribling, Eddie Payne, Ron Stanley, David Foster

Board Members Absent: Sam Tilley , Ray Prudhum

Staff Lead: Steven Shiner

Other Attendees: Hansford Conner, Kimberly Walkup

Shiner opened the meeting. The Board reviewed the minutes from last meeting. Shiner asked if anyone had questions or comments. Motion to accept was made by Dave Foster, seconded by Russell Crowe.

Public Time was opened:

Hansford Conner asked the status of Performance towing. Shiner talked to Tracy Gallehr, their actions on side of road is not against law. He talked to the guy from performance towing and advised him that when our guys ask if they have preference and they say no and we have another one on the way and they start handing out business cards saying they can tow it less than the deputy will tell them that is fine they can use them but they will have to pay for the other truck as well. Aaron Conner told shared another call where they pulled vehicle out of middle of road and left at Sheetz. Shiner said that nothing they have done has rose to a criminal charge and we don't have gypsy tow here. Shiner clarified what he told performance and what the deputies would be doing and commented that Mrs. Gallehr has no problems with it. Shiner hopes it will deter because no one would want to pay two tow trucks. Rusty commented it puts the customer in a bad spot also in that case they should be just driving around without it. Hansford asked if Tracy knew where he is towing is an illegal lot. Shiner explained that there is nothing that governs what lot he can tow to, we have nothing to do with it and the state tow board no longer exists. Shiner clarified what they do not enforce. There company is not enforced by since they are not law enforcement. Hansford said attorney general does. The board discussed further on the subject. Shiner said he is monitoring it. If it comes up again let him know.

Work Session:

Shiner brought up email that was passed around in regards deer accident January 11 from Jessee Towing, customer had issue with not knowing which lot vehicle was at and criticizing about not being able to get someone. Shiner explained how the board decided to handle complaints. Stribling asked said she hasn't pursued anymore he suggested contact Ronnie and let him know about the email. Stribling said if she hadn't complained anymore he wouldn't stir back up. Shiner said he read through it but he did not see it rise to that level. Foster asked if this was the first email and Shiner said it was. Stribling spoke to him that night of the meeting and made him aware of it. Shiner asked if they wanted him to send her a message back. The Board did not want anything done.

Heavy Duty Company charged per lb. to winch tractor trailer out of ditch. Shiner had a question if it was standard practice to charge per pound to winch out of a ditch. Both rate sheets are vague. Foster said as far as he knows they doesn't. Shiner said the guy was probably charged less than what it could have been. Shiner questioned if it was easier to do by the pound. Aaron said the hourly would add up about the same. Hansford spoke about tow, Aaron said it was not a simple winch out.

Aaron talked about a tractor trailer tow he had to take both ends of shaft out approximately took about 1 hour and took about 1 1/2 hours to get paid.

Aaron asked about status 1st day storage. Shiner said Tracy Gallehr was going to get it drawn up and send to the BOS work session.

Review of Stats- Shiner asked questions/comments? The Board had no questions.

Rusty questioned if they were required to release vehicle only to a registered owner. Shiner said that is up to him. Rusty asked if an insurance company can pick vehicle up if haven't heard from owner. Rusty said they normally don't release except to registered owner and had a call where the father wanted to pick the vehicle up and he was told if he brought a notarized letter and an attorney called and said they did not need notarized letter. Shiner said that falls on how they operate their business. Shiner was not aware of anything legally. Shiner brought up one Neil Stribling explained his call. Recently he had one, he accepts credit card over the phone and they disputed after the fact since did not have card in hand. Aaron makes them hold card next to face and send him picture. Rusty added when people other than registered owner want to get things out of car, Shiner said it was up to him. Neil discussed people cutting thing out of cars. Stanley told about a tow he had. Hansford had guy went to DMV and said it was towed at 4:15 came back with new title and a new person's name on it while in the lot. The Board discussed open titles, cash loans and junk tows. Stribling said one deputy during tow rotation told owner he could sign over title get stuff out of it and he would be done.

Shiner commented that he had a lot of complaints when he first started and most are sticker shock and we don't govern what they charge.

Next meeting tentative January 22, 2019 at 6:00 PM. Unless something comes up.

Aaron wanted to share they are all on the same team our guys should be helping them if they need. Stribling motioned to close, Seconded Rusty